

Dear EMS Provider,

The Trauma Centers at Upstate University Hospital and the Golisano Children's Hospital are requesting your assistance in helping us to rapidly and effectively manage the trauma patients that you treat and transport to us.

As you know, the treatment of the critically injured trauma patient is extremely time-sensitive considering the Golden Hour.

Our Trauma Team is in a continual state of readiness and is activated when we become aware of an inbound patient. It is our goal to have our Trauma Team assembled and ready when the patient arrives.

In order to do this, we are requesting that you notify us of major trauma patients (from the field or as a transfer) fifteen minutes prior to your arrival at our door.

Please notify us through Onondaga County 911 Center via Med 10, statewide medical (155.340) or by calling (315) 435-1600 and request to be patched through to us.

We are now extending the ability to activate our Trauma Team to you in the field. This is especially important if your ETA to the Trauma Center is less than fifteen minutes.

The patient conditions for which you can activate can be remembered by **ASAP!**

- A**irway – unstable
- S**hock – signs or symptoms (hypoperfusion)
- A**ltered Mental Status
- P**enetrating Trauma (above the elbows or knees)

This notification should be made by contacting our Emergency Department through Onondaga County 911 Center as described above and requesting that a Level 1 Trauma Code be activated (include approximate age and mechanism of injury).

In the event that you are not able to give us a comprehensive report at the time of the initial notification, we ask that you provide us with more detailed information as soon as you are able to utilizing the MIST format.

- M**echanism of Injury
- I**njuries
- S**igns and Symptoms – including pupils, vital signs and GCS
- T**reatments performed

When you arrive at the Trauma Bay, we will institute a Trauma Time-Out prior to moving the patient to our stretcher. All activity will stop and you will present your report to us using the MIST format (exception: treatment of an immediate life-threat such as CPR in progress). This will allow the entire Trauma Team to hear the valuable information from your report, uninterrupted.

We are available to present this information in more detail at your agency if so desired.

Thank you,



Dr. Tamer Ahmed
Pediatric Trauma Medical Director



Dr. William Marx
Adult Trauma Medical Director